I would tell Troy that I will give him a raise if he quits moonlighting at other places, increases his productivity, and covers for Andy. As far as the first month, I would cut Andy's pay based on the amount of time he spent on legal papers and not his job. I would proceed to give this money to hardworking Troy. I know that divorce is a hard thing but I cannot pay Andy for work he is not doing. I would encourage Susan to help Troy cover for Andy. As far as Shanetta, I would express to her that she won't get better unless she is pushed. I would then proceed to make her work a little bit harder than she is doing. I will also work harder to set an example for my collegues.